

The Journey Continues

2021 Activity Report



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VINCI AIRPORTS



VINCI Airports, as the leading private airport operator in the world, managed 45 airports in 12 countries in Europe, Asia and the Americas in 2021. We harness our expertise as a comprehensive integrator to develop, finance, build and operate airports, while leveraging our investment capability and expertise in optimising operational performance, modernising infrastructure, managing operations and driving environmental transition. VINCI Airports became the first airport operator to start rolling out an international environmental strategy, in 2016, with a view to achieving net zero emissions throughout its network by 2050.

For more information: www.vinci-airports.com

BELGRADE AIRPORT Ltd – Belgrade Nikola Tesla Airport Operator

On March 22, 2018, VINCI Airports signed the agreement with the Serbian Government for 25-year concession of Nikola Tesla Airport. The agreement includes financing, development through construction and reconstruction, maintenance and management of the airport infrastructure. The concessionaire assumed operational management over the Airport on December 22, 2018. BELGRADE AIRPORT Ltd manages Nikola Tesla Airport during the concession period and applies international experience and good practice of its parent company, VINCI Airports. The entire project of modernisation, reconstruction and expansion of the Airport aims to significantly improve capacity, comfort, efficiency and user experience, in order to strengthen Belgrade Nikola Tesla Airport's position as the leading airport in Southeast Europe.



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Chief Administration Officer

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Chief Commercial Officer

Bruno Desveaux

Chief Operations Officer

INTRODUCTION

We have many reasons to be satisfied with 2021 and the results we achieved despite challenging and unpredictable circumstances. Nikola Tesla Airport is changing and modernising unstoppably, both through works executed at a steady pace and the initiatives and projects improving the working environment for employees.



Over the course of 2021, we recorded a dynamic recovery of traffic, since gradual relaxation of travel restrictions, especially during the summer season. A total of 77 airlines operated from Belgrade Airport. All routes that used to be operated in 2019 were resumed and additional 19 destinations were introduced. Our national carrier Air Serbia was a major contributor to this recovery.

In 2021, we handled more than 3 million passengers, or 73 percent more than in 2020. Nearly 50,000 commercial flights were operated, which is 45 percent year-over-year growth. Despite the fact that traffic in 2021 accounted for approximately 50% of the traffic in 2019, prior to the pandemic, we remained optimistic and tirelessly continued to work on modernising and increasing

the capacity of our airport, aiming to increase comfort and efficiency of operations thus providing higher service quality and more offer for all airport users.

Within the reconstruction and expansion works, in 2021, the new E Apron was constructed, and the B Apron was extended. The works were executed on several locations, including the expansion of the existing Pier C of the terminal, the reconstruction of gates in the Pier A, the modernisation of access roads and parking lots in front of the Terminal building. A new modernised parking lot, P11, was constructed, covering the area of 36,400m² and bus transportation for employees is being provided to and from the location. The completely renovated central area on the first floor of the Terminal have been set up for our passengers, with the Tesla Square and new commercial facilities. In 2021, we continued to apply the global policy of our parent company, VINCI Airports, focused on reducing our environmental footprint. We have constructed a new, state-of-the-art heating plant that uses natural gas, and two solid waste plants and one wastewater treatment plant were being built, expected to be operational next year. Furthermore, we constructed a solar farm, planned to commence operations in 2022. These facilities will significantly reduce the environmental footprint of our operations and contribute to the preservation of natural resources and higher business sustainability, while simultaneously, continuous education of our staff in environmentally

responsible conduct is in progress.

In order to contribute to safer and more efficient travel and retrieve passenger confidence in air travel, and to additionally support the applicable hygiene measures, in collaboration with the Government of the Republic of Serbia and the National Health Insurance Fund, we opened the 24/7 COVID-19 testing centre at Terminal 1 of our airport. This dramatically facilitated the journey of our passengers.

For all the accomplishments in the previous period, the Airport Council International (ACI) rewarded Belgrade Nikola Tesla Airport for the quality of its services in two categories: Best Airport by Size and Region (5 to 15 million passengers per year in Europe) and Best Hygiene Measures by Region (Europe).

Additionally, the ACI recognised comprehensive hygiene measures applied at the Belgrade Airport with the aim of curbing the COVID-19 pandemic by granting the 2021 Airport Health Accreditation to our Airport.

It is key for us to continue to provide increasingly good service quality in order to meet the expectations of our partners and passengers, as well as all stakeholders.

All the above confirms that we are on the right track to modernise and improve our airport.

I want to extend my gratitude and my congratulations to all who are making this journey possible, both from BELGRADE AIRPORT, as well as from the overall airport community.



WORKS ON THE AIRPORT MODERNISATION AND EXPANSION

In 2021, BELGRADE AIRPORT continued with extensive works on modernising and expanding Belgrade Nikola Tesla Airport. Thanks to its extensive worldwide airport management expertise, the parent company VINCI Airports will boost growth

and create additional experience for the passengers and partners of the largest Serbian airport during the concession project.

Extensive works at Belgrade Airport were executed at several locations.



Expansion and reconstruction of the terminal building

Extensive works on Terminal 2 are being carried out in phases, first at the arrivals area, on the ground floor and at the first floor in the area in front of passport control. Modernisation and expansion of the terminal building includes complete reconstruction of the interior, increased number of check-in counters, and more than 1,200 m² of space for new restaurants, bars and shops. Centralised security control will be established on the first floor, which will now be performed at one place for more efficient and faster passenger flow, instead of the previous practice of security check in front of each gate. Works on the refurbishment of the passenger waiting space at the A and C side gates are also ongoing, as well as on construction of new, additional roof corridor that will enable segregation of arriving and departing passengers throughout the terminal building.



Access roads modernisation

At the end of the year, works on the access roads modernisation, construction of new parking lots, upgrading and reorganisation of traffic lanes and complete reconfiguration of the access plateau in front of the passenger terminal were launched. This project will enable faster access, more efficient traffic flow, as well as increase the capacity for short-term and long-term parking of vehicles. The entire project encompasses creation of large, additional green areas and parks within the airport complex, contributing to Belgrade Airport remaining one of the greenest airports in the region.

Expansion of the existing terminal at C side

The upgrade launched in 2020 is part of the expansion and reconstruction of passenger terminal, which will provide 8 additional boarding gates equipped with jet bridges, 5 boarding gates to open parking positions and the additional roof corridor for arriving passengers. Such technology of segregation of the arriving and departing passengers will enable formation of a unique boarding waiting space and areas for departing passengers, which was not the case at Nikola Tesla Airport before. The entire new and refurbished space is designed in accordance with VINCI Airports' standards regarding materials, colour palette, equipment and other architecture and interior design elements. Resting and relaxation areas, combined with new commercial facilities, offer passengers a diverse program of activities for their time at the airport.



Expansion of aprons

In 2021, construction of the new Apron E was completed, representing first phase of aprons' expansion works and includes construction on nearly 25,000m². This expansion has enabled modernisation and optimisation of aircraft handling capacity at remote stands with the configuration of three parking positions for aircraft with a wingspan of up to 36m, as well as the internal road and areas with ground handling equipment. The apron is equipped with its own lighting and drainage system. This significantly increases the capacity of parking several aircraft simultaneously.



Additionally, the upgrade and reconfiguration of Apron B was executed, expanding it with additional 11,000m², with the parking capacity increasing from 7 parking positions for C-code aircraft to 10 parking positions for C-code aircraft and 1 dependent parking position for larger, E-code aircraft. Drainage from the extended Apron B is directed towards the existing, as well as the new stormwater sewage. The existing and new poles, all equipped with new LED reflectors, provide lighting for Apron B.

In parallel with the expansion of the Pier C, works on the customized expansion of Apron C on nearly 45,000m² began. It is planned to establish 8 new aircraft parking stands. Apron C extension will improve airport capacity and provide connection with the new De-icing pad.



New De-icing pad

Construction of the new De-icing pad is part of the airport apron expansion project and, which in its first phase includes building of one new de-icing parking stand. This pad will increase the airport capacity from 10 aircraft de-icing per hour at the existing pad to 16 at the existing and the new pad. The new pad construction project, including necessary modifications on the existing pad, will cover the area of approximately 25,500m².

Sustainable business and environmental protection

The concession project also includes a strong focus on sustainable business, aimed at reducing environmental footprint in terms of GHG emission, water and waste, in accordance with the global policy of VINCI Airports of reaching zero emission by 2050.

At the end of the year, the airport heating capacity was significantly enhanced by launching a new energy facility for producing and distributing heating and electric energy. The new heating plant is equipped with a state-of-the-art trigeneration system for production and distribution of heating and electric energy, with the capacity of 44MW. The advantage of the new heating plant is reduction of environmental footprint by using greener energy and switch from heavy fuels to natural gas. At the same time, the total heating capacity of the airport increased by 25%, thus covering all the needs for thermal energy not only of the current customers, but also of the future ones, as envisaged by the planned development of the airport, while the carbon footprint has been reduced by 25%, corresponding to reduction of emissions of 3.000 tons of carbon dioxide in accordance with the planned airport development by 2043.

Works on the construction of the new solar plant, producing approximately 1,130,000 kWh of green electricity annually, which is comparable to the annual consumption of about 430 households were completed. The aim of the solar facility is to use power from renewable sources for providing consumers within the airport complex with power. These solar panels with around 3,000 photovoltaic modules are deployed on approximately 16,000m².

A solid waste treatment facility and a waste water treatment facility were built as well.





OVERVIEW OF THE MOST SIGNIFICANT ACTIVITIES

5.1 Employee development

Responsibility towards employees, abiding by and implementation of the high standards of the parent company, VINCI Airports, especially in the part of human resource management, are one of the major principles of our company. The fields such as occupational health and safety, safety as well as ensuring the best possible working conditions, professional trainings and career advancement are the basis of professional employee development that BELGRADE AIRPORT builds, supported by the parent company.

Despite the exceptionally adverse situation caused by the pandemic, which had serious consequences for virtually all industries, especially the airline industry worldwide, and still largely affects businesses, the new Collective Agreement was signed with all representative unions, effective as of March 01, 2021. The Collective Agreement will be valid until March 01, 2024. It encompasses previous rights and benefits, with new guarantees, rights and benefits added, in order to further improve conditions for employees. In this manner, the employer again demonstrated

determination and care for the socio-economic status of employees and importance of establishing partner relations with trade unions and employees, aimed at ensuring satisfaction with working conditions.

At the end of the year, in collaboration with Mercer, the Job Grading project was presented to employees. They were informed about the process of determining a relative scope and relevance of jobs in our organisation. The project allows management of the reward system, based on the principles of internal fairness and external competitiveness.

We are committed to employee trainings by continuously providing educational opportunities in accordance with the latest requirements and novelties in the industry, as well as with modern global technologies.



In the course of 2021 as well, we promoted the opportunity of online use of the VINCI Airports Academy online platform, especially in the year when a significant number of employees worked from home. By accessing this educational platform, employees are provided with the opportunity to attend trainings in various fields in any selected period. We executed trainings and additional education for employees

in the following areas: **CEO Fraud**, enabling better understanding of recognising false identification via email, **Whaling**, helping recognise CEO email fraud, **Human rights**, providing an insight in corporate attitudes and positions of the VINCI Group regarding human rights and information about the Group's strategic guidelines, **Protecting Information**, indicating the relevance of protecting information at work, etc.

Up to 4,000 trainings were executed, aimed at providing additional education for employees. As a very important benefit for employees, which did not exist before, private health insurance was introduced in 2021. Reasons for introducing private health insurance are care for employees and their health. Employees also had an option of registering members of their family at the package fee agreed for employees.

We introduced numerous novelties aiming to make information and documents flow more efficient. As of March 2021, all suppliers' invoices are approved and filed in electronic form, using a system for digitalising entry invoices FITEK IN (Unified post). Execution of this project included a change of the previous business processes in all organisational units, thus significantly improving the practice.

The VINCI Group marked September 22, the VINCI Environment Day. The best initiatives and suggestions of employees from the VINCI network on three topics – climate change, circular economy and preservation of natural environment, entered a shortlist and the most successful solutions were selected. Detailed information about the rewarded initiatives can be found at https://www.vinci.com/vinci.nsf/en/item/environment_awards.html

The third Cyber Week within the VINCI Group, CyberSecWeek 2021, was organised online on October 18-22.



For all employees, we launched online get-togethers titled “Coffee with...” via the Teams app on specific topics, in order to increase the information employees receive via this channel of internal communication.

The topics we presented in 2021 referred to future, new processes of waste management, construction and goals of new green facilities, introduction of the new benefit for employees – private health insurance; several presentations on COVID-19 prevention and significance of vaccination; we presented the organisational transformation and reorganisation of BA, informed employees about the Job Grading project, reiterated the relevance of the Internal Complaint mechanism process, enabled a live

broadcast of the VINCI Occupational Safety and Health Week launch and a presentation of conclusion of activities at the end of that week.



Number of employees:

As of December 31, 2021, there were 1,402 employees in BELGRADE AIRPORT Ltd Beograd.

The age structure shows that more than 55% of employees are between 20 and 40 years old, 36% between 31 and 40 years old, and 19% between 20 and 30 years old. Among the total number of employees and engaged staff, 66% are male, while 34% are female.

It is similar when only the management staff is observed, in which almost a third are female, namely 32%, which is in full compliance with the parent company, VINCI Airports, while striving towards further improvement of gender equity and increasing a share of female population in the company management.



Employee Suggestion Box – Your opinion matters

Aiming to jointly contribute to higher satisfaction of employees and our service users, as well as improvement of the overall working atmosphere and process in BELGRADE AIRPORT, suggestion boxes are deployed in working space of employees at up to 17 locations within the airport complex, as another way of communication with employees. Constructive suggestions for improving day-to-day business activities, occupational safety and health, improvement of the airport experience for our passengers, airlines, tenants and other service providers, via available forms can be provided by all employees, associates, volunteers, interns, as well as all third parties employed by contractors engaged by BELGRADE AIRPORT.



Adopted and implemented suggestions are regularly communicated and promoted in a special section of the monthly e-newsletter, #OurBEG, via email or information boards.

#OurBEG – e-newsletter for employees

The new channel of internal communication was launched – monthly newsletter for employees, #OurBEG, aiming to additionally inform, educate and promote overall improvements and activities of the airport in an comprehensible, innovative and visually appealing manner.

It also enables all employees to learn more about daily tasks of their co-workers via short video

materials, explaining job positions within different organisational units (Meet the Team section). The e-newsletter contains relevant news and activities, sections about works on modernisation, environment, occupational safety and health. Thus, employees can obtain additional information about VINCI Airports and Belgrade Airport's policies, plans and standards.



5.2 Quality and environmental protection

ISO STANDARD RECERTIFICATION AND CERTIFICATION

In 2021, BELGRADE AIRPORT successfully completed the recertification process in accordance with ISO 9001: 2015 - Quality Management System and ISO 14001:2015 - Environmental Management System. Also, the company was certified according to ISO 45001: 2018 – Occupational Health and Safety Management System – for the first time, confirming the commitment of the company and all the employees to high level of quality services we provide, continuous improvement of environmental protection and dedication to providing a safe and efficient working environment. These certificates are a recognition for all at BELGRADE AIRPORT and an additional motivation to continue the process of continuous improvement in all three areas.

The certification was performed by Bureau Veritas, which has an international license for ISO certification and also certifies airports from the VINCI Airports network in France.



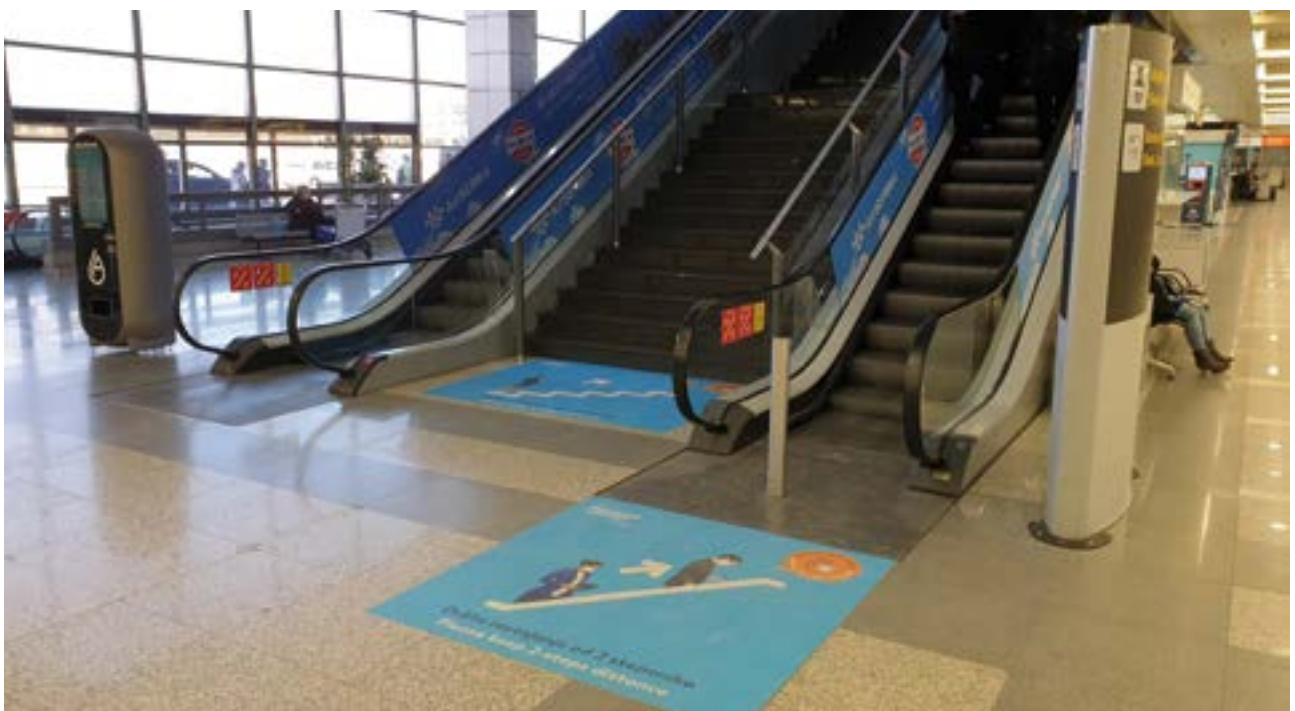
AIRPORT HEALTH ACCREDITATION (AHA)

Airport Council International (ACI) recognised thorough sanitary measures applied to counter the COVID-19 pandemic at Belgrade Nikola Tesla Airport by rewarding it with the Airport Health Accreditation (AHA) for 2021.

After a detailed evaluation of the implemented prevention and sanitary measures, ACI rewarded Belgrade Nikola Tesla Airport based on a scrupulous observation of the cleaning and disinfection processes at the airport, analysis of social distancing markings, strategic organisation of terminal space and passenger and public education about prevention measures.

The set of health measures set up at Belgrade Nikola Tesla Airport is part of a wider sanitary measures campaign implemented by VINCI Airports throughout its airport network, “Protecting Each Other”, based on COVID-19 health recommendations issued by the World Health Organization (WHO) International Civil Aviation Organization (ICAO) and local health regulations.

Passenger safety and security are always a priority, and the ACI AHA accreditation confirms BELGRADE AIRPORT’s commitment to maintaining all airport operations at a safe level and reassuring our passengers that all the necessary prevention measures are in force.



EARTH DAY CELEBRATION

A large number of BELGRADE AIRPORT employees responded by participating in numerous activities organised on April 22nd, International Earth Day! The celebration of this important day was a great occasion for everyone to learn more about the topic of environment protection and, more importantly, to turn our words into concrete actions. Waste cleaning activities near the Airport were held at 3 locations - two were near Jat Tehnika and the third position near the road towards Surčin.

On the same day, the Art Gallery Exhibit of talented colleagues was opened in the transit area of the Airport on Tesla Square and several educational workshops were organised.

Once again, employees demonstrated commitment to reaching the common goal of nature preservation and protection!

INTERACTIVE VINCI ENVIRONMENT DAY

VINCI Environment Day was marked at Belgrade Nikola Tesla Airport on September 22, by organising workshops and active participation during the VINCI plenary session, together with other colleagues employed in the companies that are part of the VINCI Group.

The VINCI Environmental Day slogan - Act for the Climate, encourages us to increase our engagement in order to reduce direct emission of greenhouse gases emitted in the VINCI Group companies, but also to influence mitigation of indirect emissions produced by the companies of our clients, users and subcontractors.





“INNOVATING ENVIRONMENT” CCIFS CONFERENCE

Marking the French Week, the French-Serbian Chamber of Commerce (CCIFS), in collaboration with the French Embassy, organised the environmental conference titled “Innovating environment” on September 22.

The conference gathered key participants from France and Serbia, who discussed the future of environment from a macro, technological and sociological aspect, in the aim of finding solutions for increasingly demanding challenges of ensuring a safe and sustainable environment.

BELGRADE AIRPORT presented its latest achievements – construction of the facility aimed at environmental protection, latest developments, modern solutions and plans for further development and modernisation of Belgrade Airport.



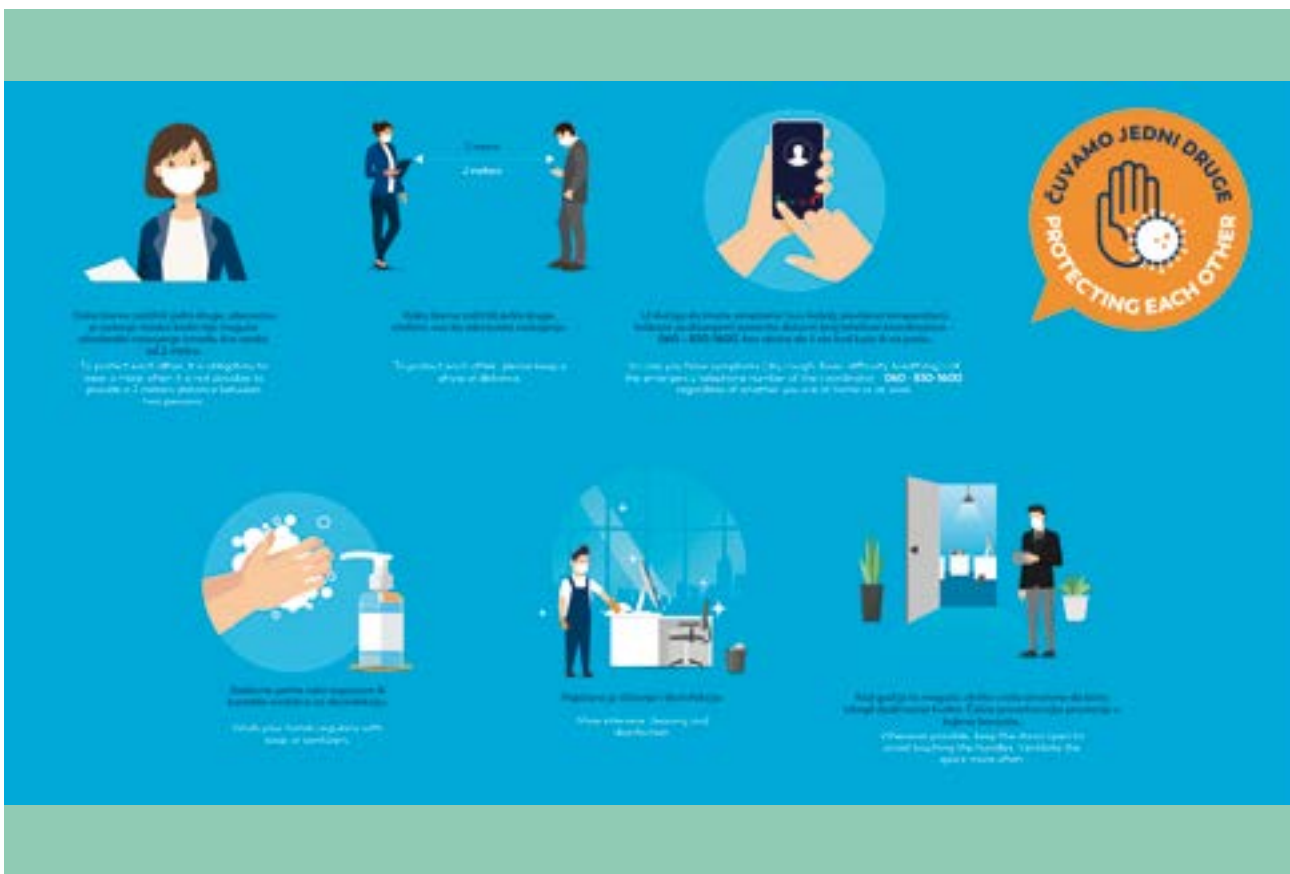
5.3 #ProtectingEachOther

CONTINUOUS COMMUNICATION OF COVID MEASURES

In 2021, Belgrade Nikola Tesla Beograd continued to fully apply all COVID-19 protection procedures and measures in passenger handling and organising flows, contributing to safety of all passengers, partners and employees.

Education of passengers and informing the public about prevention measures at the Airport were regularly implemented through official communication channels of BELGRADE AIRPORT (social media, Internet page with recommendations and frequently asked questions and answers), as well as through media.

Ever since the pandemic started, BELGRADE AIRPORT has been continuously taking care that its employees feel and be safe at their workplace. The COVID task force is in charge of monitoring, definition, coordination and implementation of all necessary preventive measures for employees, monitoring health condition of employees and harmonising with the decisions and recommendations of the competent health institutions. In order to inform employees in the best possible manner, expert educational lectures were organized online on the topic of advantages of vaccination and all COVID-19 protection measures, via internal communication channels (posters, lock screens on employees' computers), education aimed at preventing this contagious diseases was also promoted.



5.4 Occupational Safety and Health

VINCI AIRPORTS' SAFETY WEEK



Safety Week 2021 was held at Nikola Tesla Belgrade Airport in the period from September 27 to October 1. In this way, Belgrade Airport joined this great event for the second time, organised by the VINCI Group for its employees.

Safety Week was marked by a series of activities aimed at raising awareness among employees about maintaining health and safe performance of daily activities.

Safety Week was organised at Belgrade Airport with a range of activities for employees - education, practical workshops, presentation of new tools that will improve this area in our company. Employees from different organisational units were divided into teams and had the opportunity to learn about major threats to occupational health and safety, as well as ways of preventive actions.

For the employees who applied, a tour of various sections of the airport, which are most challenging employee health and safety was organised, in compliance with all protection measures and in the aim of informing employees about the importance of applying personal protection measures.

Representatives of the Quality and HSE Team informed Safety Week participants about innovation in this area of Quality and HSE, including the introduction of the QHSE Brief Report for reporting a potential or actual incident/event.



INFORMATION ABOUT HSE EVENTS

Aiming to improve the safety culture and raise employee awareness, BELGRADE AIRPORT launched a new practice in the HSE area – by publicising Safety flash.

This includes information related to HSE events, high-potential, negative practices or avoided events, from various locations at Belgrade Airport and examples of the VINCI Group. An investigation was performed about all presented events and corrective, namely improvement measures were defined. As one of the main principles is to avoid QHSE events – prevention, namely efforts to learn from previous mistakes and bad experiences/examples, it was decided to regularly distribute examples of unsafe activities and occurrences that led or could have led to incidents and accidents to employees. Relevant information about an event is communicated via email and HSE Notice Boards.



✦ 5.5 Corporate social responsibility



FOD WALK ORGANISED

After a one-year delay caused by the COVID-19 pandemic, the 4th “Fod Walk” was organised at Belgrade Nikola Tesla Airport on April 27. On the occasion, 77 employees visited the 3,400m-long runway and collected 21 kilos of foreign object debris (FOD).

In the successfully implemented campaign of waste collection, employees from various organisational units walked along the runway in search for foreign object debris.

FOD (Foreign Object Debris) includes all unwanted objects at the airport runway and aprons that may seriously threaten safety of aircraft and passengers. The aim of the campaign is raising awareness about air traffic safety and significance of eliminating foreign object debris from the runway and other airport surfaces.



BEEKEEPING AND HONEY PRODUCTION AT THE AIRPORT

The idea of developing beekeeping at Nikola Tesla Airport, which has already been implemented at several airports of VINCI Airports, was finally executed in 2021, when we received the first honeycombs.

In addition to caring about environmental diversity and the importance that bees have on the environment, the aim of BELGRADE AIRPORT is to have Belgrade Nikola Tesla Airport offer passengers with honey in the near future, which will best symbolise the company’s intention to preserve the environment.

SOCIAL RESPONSIBILITY

In 2021, Belgrade Airport launched a financial grant in the area of Corporate Social Responsibility (CSR) as financial support to projects and initiatives originating from the communities in the airport's vicinity. Funds were approved for the execution of the Project of Development of Local Communities around Belgrade Nikola Tesla Airport – Novi Surčin, Radiofar and Ledine. A candidate with the "Education and Culture" project was selected, in one of the five areas proposed by the contest.

In 2021, BELGRADE AIRPORT established collaboration with the Smart Kolektiv Association and signed the Protocol on Collaboration in Implementing CSR Forum's Activities.

Smart Kolektiv is a pioneer in CSR promotion in Serbia. The CSR Forum is a network of companies contributing to community development, CSR facilitation and establishment of long-term responsible practice in the business sector. The Forum develops practical and sustainable solutions in all four areas that pillars of corporate social responsibility: local community, living environment, working environment and market.

Since 2019, BELGRADE AIRPORT has been a partner of the Cap for Handicap Association, which provides support to persons with disability in Serbia, Montenegro and Bosnia and Herzegovina through a plastic cap collection system. From the launch of this partnership, employees, passengers and all visitors of the terminal building collected around 200 kilos of plastic caps.

In 2021, BELGRADE AIRPORT, in collaboration with the French-Serbian Chamber of Commerce, namely its Business Sustainability and CSR Clubs, participated in conferences and webinars organised by the Chamber, providing support to youth via exchange of experience and know-how of our experts.

**CSR
FORUM**

NA PUTU KA ODRŽIVOSTI

8. – 12.3.2021



NURDOR HOLIDAY CARD

BELGRADE AIRPORT decided to order a NURDOR holiday card instead of printing holiday cards for its friends and partners and thus help improve quality of life and medical treatment of children with cancer from across Serbia during their long and challenging health battle.

The National Association of Parents of Children with Cancer (NURDOR) takes care of children with cancer across Serbia on a daily basis.

THE MOST SIGNIFICANT EVENTS

MODERNISED CENTRAL AREA FOR PASSENGERS

In January, BELGRADE AIRPORT completed works on refurbishing and modernising the entire central area at boarding level, worth more than 2 million euros. Works were executed in collaboration with Dufry, the largest tenant at Belgrade Nikola Tesla Airport.

The new area encompasses an expanded and modernised free shop with a new walk through concept, which now offers a wider choice of exclusive local and foreign brands, Tesla Square, where passengers have a new resting area, new restaurant and coffee shop with a more diverse offer, gaming zone with free games and gadget store, as well as new area for parents and children near Gates A5 and A6.



AIR SERBIA PRESENTED NEW AIRCRAFT WITH THE IMAGE OF NIKOLA TESLA



Air Serbia presented new aircraft in its fleet in April. The largest aircraft, Airbus A330-200, is named after Nikola Tesla and is decorated with a stylised image of the famous Serbian scientist and inventor. Modern interior of the new aircraft is inspired by Tesla's character and work, so that many segments contain details from the scientist's life.

In the presence of the highest officials, the aircraft was greeted on its first flight to New York City on April 29. The wide-body passenger jet, registered with the Directorate of Civil Aviation of the Republic of Serbia as YU-ARB, will fly to New York City three times a week - on Mondays, Thursdays and Saturdays, and the number of flights will gradually increase as the summer season approaches.

SEAS 2021

Due to the current epidemiological situation, the third Southeast European Aviation Summit (SEAS) was held virtually for the first time, on May 18-19. In addition to numerous guests, the CEO of BELGRADE AIRPORT Francois Berisot, as well as Senka Jelenković, Chief Administrative Officer, also addressed the visitors. They talked about the advantages of the concession, as well as the challenging period for the aviation industry. Ambitious plans for the modernisation of the airport were presented, and the viewers were able to watch the premiere of a video presenting the expected future appearance of the airport. Participants of the two-day summit were representatives of all major airlines and other representatives in the field of civil aviation.



VISIT OF THE FACULTY OF CIVIL ENGINEERING STUDENTS

Students of the Faculty of Civil Engineering of the University of Belgrade were guests of Nikola Tesla Airport, with a tour of the works on the airport modernisation organised for them. Accompanied by colleagues from the Investments, Development and Mandatory Works, the guests first visited apron N, from where they could see the works on the expansion of apron C, where earthworks and works on laying the first layer of stone were taking place. After that, the students toured the works on the expansion of the apron B. The PCI (Pavement Condition Index) methodology for airports with examples was presented in the immediate vicinity. At the end of the visit, the students had the opportunity to learn about the methodology and advantages of the Airport Pavement Management System as an example of good practice applied at several airports of the VINCI Airports Group.

COVID-19 TESTING CENTRE OPENED

A COVID-19 testing centre was opened at Belgrade Nikola Tesla airport in cooperation with the Government of Republic of Serbia and the Republic Health Insurance Fund (RHIF), with the aim of additional support to the existing COVID-19 sanitary measures at the airport. Thanks to this new service for users which makes travel much more easier, passengers departing and arriving and those in transit to countries requiring a negative COVID-19 test, as well as all interested nationals and foreign citizens, can now be tested and get results at the airport, enabling safer and more efficient travel. Operating 24/7, the testing centre is located at Terminal 1 and tests are conducted by relevant government institutions.



PRESENTATION OF NEW MODERNISATION PHASE AND GRANTING OF THE ACI SERVICE QUALITY AWARD

At an official ceremony at Belgrade Airport on July 07, Ana Brnabić, Prime Minister of Serbia, Nicolas Notebaert, CEO of VINCI Concessions and President of VINCI Airports, and François Berisot, CEO of Belgrade Airport, presented the advanced stage of the airport's modernisation plan and celebrated its first-ever Service Quality award, in presence of Olivier Jankovec, Airports Council International (ACI) Europe Director General. On the occasion, Nicolas Notebaert, VINCI Concessions CEO and VINCI Airports President, noted the following: "A positive trend in the development of Belgrade Airport is winning increasingly

relevant awards from the aviation and tourism industry in Europe. While Europe is preparing for the tourism recovery, establishment of a smart and sustainable airport hub in Belgrade will support further development and prospects of this country."

Works on the modernisation and expansion of the existing apron are part of the ambitious project executed by VINCI Airports in collaboration with VINCI Construction Grands Projets, which represents an investment worth 732 million euros that will be executed during the concession period.



WELCOME CEREMONY FOR THE NATIONAL WOMEN'S BASKETBALL TEAM – EUROPEAN CHAMPION

The national women's basketball team of Serbia won the EuroBasket 2021 in June, and a traditional welcome ceremony was organised at Belgrade Nikola Tesla Airport followed. The ceremony was held for our gold-medal winning girls, who beat France in the grand finals and won the first place in Europe!



OLYMPIC MEDIALS ARRIVED AT SERBIA!

A welcome ceremony for the Olympic Games champions, Olympians of Serbia who participated and won medals, was organised at Belgrade Nikola Tesla Airport.



WELCOME CEREMONY FOR THE NATIONAL FOOTBALL TEAM

A welcome ceremony was organised at Belgrade Nikola Tesla Airport for the national football team of Serbia, who qualified for the World Cup in Qatar after a grand victory over Portugal in Lisbon. The traditional water salute was demonstrated, honouring the footballers of Serbia, while the Follow me vehicle escorting the aircraft was decorated with Serbian national flags. Especially for the occasion, halls where our footballers passed after landing were marked with posters congratulating them on this huge success.



THE MOST IMPORTANT TRAFFIC INDICATORS

Traffic type	2021 realisation
DOMESTIC TRAFFIC	
ATMs	658
Passengers	42
Cargo and mail (kg)	300
INTERNATIONAL TRAFFIC - DOMESTIC CARRIERS	
ATMs	25,509
Passengers	1,572,455
Cargo and mail (kg)	4,679,941
INTERNATIONAL TRAFFIC - INTERNATIONAL CARRIERS	
ATMs	22,675
Passengers	1,713,263
Cargo and mail (kg)	10,055,957
TOTAL	
ATMs	48,842
Passengers	3,285,760
Cargo and mail (kg)	14,736,198

NEW ROUTES INTRODUCED IN 2021:

Geneva, Rostov-on-Don (Air Serbia), Amsterdam (KLM), Abu Dhabi (Wizz Air), Luxembourg (Luxair), Stuttgart (Eurowings), Ankara (AnadoluJet)

NEW AIRLINES IN 2021:

KLM Royal Dutch Airlines, Luxair, Air Montenegro, Nordwind Airlines, Eurowings, AnadoluJet.

In 2021, the national carrier Air Serbia introduced new route to Geneva, intensified services towards the Russian market and, in addition to Moscow, resumed routes to Saint Petersburg and Krasnodar and introduced the route to Rostov-on-Don.

After more than 30 years, KLM aircraft landed to Belgrade again, on May 13. Thus KLM Royal Dutch Airlines, the oldest airline in the world which still flies under its original name, returned to Serbia.

On June 03, we welcomed Luxair with a water salute at Belgrade Airport. The route to Luxembourg operates twice a week – on Thursdays and Sundays.

A new Montenegrin national carrier, Air Montenegro, launched the route to Belgrade on June 10. The first flight was ceremonially welcomed with a water salute.

On July 02, Eurowings launched the direct Stuttgart-Belgrade route.

Marking the first flight of AnadoluJet (brand of Turkish Airlines) from Belgrade to Ankara, an inauguration ceremony was held at Belgrade Airport on December 22. For the first in history, the two capitals are connected via direct route.

